

Great Football United Regulations and Policies



General

Football, at all levels, is a vital part of a community. Great Football United will take into account community feeling when making decisions. Great Football United is opposed to discrimination of any form and will promote measures to prevent it, in whatever form, from being expressed. Great Football United recognizes the sense of ownership felt by those who participate at all levels of the game. This includes those who play, those who coach or help in any way, and those who officiate, as well as administrators and supporters. Great Football United is committed to appropriate consultation. Great Football United acknowledges that public confidence demands the highest standards of financial and administrative behavior within the game and will not tolerate corruption or improper practices.

Great Football United will uphold a relationship of trust and respect between all involved in the game, whether they are individuals, clubs or other organizations. Great Football United rejects the use of violence of any nature by anyone involved in the game. Great Football United is committed to fairness in its dealings with all involved in the game. Great Football United is committed to the principle of playing to win consistent with Fair Play. Football is a contact sport and very occasionally, injuries can occur. Registering parents understand the risks involved, agree to abide by the rules and regulations of this activity, and accept liability for all associated costs. By registering, parents confirm their child is insured for any injuries which may occur before, during or after the games.

Players and Parents Conduct

Registering players and parents must abide by GFU's Code of Conduct below:

1. Smoking is not permitted anywhere on campus at any school facilities, or within the perimeter fencing at public course venues. Parents or spectators found smoking will be asked to leave the premises and students expelled from their course without refund. Any fines levied on GFU by the school or facility partner will be passed on to the parent responsible.
2. Alcohol is not permitted at any course venues under any circumstances.
3. Students should arrive a minimum of 15-20 minutes before the session is scheduled to start. Classes will start on time, regardless of how many children are in attendance. Students are asked to get changed and leave venue facilities promptly once the session has finished.
4. During session time, parents should remain off the pitch area. Especially with younger children, parents around the vicinity of the pitch can be an unnecessary distraction. To benefit fully from the session, students should be focused on the coaches and the task in hand. At venues where spectator/parents areas are defined, parents are asked to remain in these for the benefit of the students.
5. Students should wear shin-guards during all sessions.

6. Students are not permitted to wear studs/cleats for indoor sessions. Students with unsuitable footwear will not be permitted to play and will not be refunded for the session missed.
7. Coaches and assistants will be responsible for water-breaks and rest periods and will ensure these are adequate. Please do not take kids off the pitch during the session for additional water breaks.
8. Parents are asked not to 'coach' from the sidelines. Our coaches are specially trained to select 'what to say' and 'how/when to say it'. It is essential that information from the sideline doesn't hinder and/or negate this process. Students are taught to make their own decisions on the pitch, and shouts of 'shoot' or 'pass' from the sidelines, although well-intentioned, often prevent students from learning to think for themselves!
9. Players should respect coaches, players and match officials at all times. Failure to do so may result in a student being asked to 'sit out', and repeated instances of poor behavior may result in the player being ejected from the course and club without refund.
10. Violent behavior, bad language, verbal abuse, bullying, or racism will not be tolerated. Any players, parents or spectators guilty of these shall result in expulsion from the program without refund.
11. Parents and players are asked to keep their valuables safe, particularly at public venues. GFU is not responsible for any valuables lost before, during, or after sessions.
12. Students in grades K to 5 (up to 10 years old) should be supervised by a parent at all times, including during session time. Parents of older children dropping children off at sessions should ensure they are back to pick up their children well before the session is due to finish.

Session Cancellation Policy

1. Sessions will only be cancelled due to weather in the cases below:
 - a. Heavy rain or snow, which makes pitches dangerous or unplayable.
 - b. Thunder and lightning.
 - c. When AQI is higher than 180 which is not healthy to play outside.
2. Out with the above situations, sessions will go ahead as scheduled. Where a session goes ahead but a student chooses not to attend due to weather, the course fee will not be refunded.
3. Where sessions are cancelled due to reasons above, GFU will send messages to inform students/parents of the cancellation. Please note that where weather deteriorates close to the session time, short notice may be unavoidable.
4. Please note it is parents' responsibility to fully complete the Player Registration Form with 2 mobile numbers to ensure such cancellations are communicated. Where mobile numbers change, please be sure to provide us with the updated number as soon as possible!
5. To ensure that all parents have quick access to decisions on weather & pollution-related information, notice of cancellations will be posted through GFU's official WeChat account.

Discount Policy

1. Students who introduce a friend who is new to our program are entitled to a 10% discount on their course fee once the new friend registers and pays the course fee. Where the continuing student has already registered when the new player joins, the discounted portion can be refunded in cash. Students who introduce 2 new players enjoy a 20% discount, 3 players a 30% discount etc.
2. Students who know in advance that they will not be able to attend some sessions are entitled to a reduced course fee what will be calculated by GFU or extend the missing sessions to next season.
3. Students should do their utmost to attend all classes. The curriculum is structured and progresses week on week; students should try to attend all classes to gain maximum improvement and enjoyment from the program.

Refund Policy

1. Course fees cannot be refunded for sessions missed, unless the student misses 4 classes or more in a row. Where a student misses 4 or more consecutive classes and can provide a doctor's certificate, flight tickets or other official documents as proof of absence because of a force majeure, the appropriate course fee will be refunded.
2. Where GFU cancels a session due to bad weather, pollution, or unforeseen circumstances, a make-up class will be arranged at the end of the course. Please note that where a session runs as normal but a student chooses not to attend due to weather or pollution, course fees will not be refunded.
3. If family registered for both 2 parts, after the 2nd session of that part has been held, no course refunds are permitted.